



# Christmas NEWSLETTER

Hello

Welcome to our December FM4U Newsletter. The year has flown over so quickly and the recent few months have seen us working really hard for all of our clients. We have also had another addition to our lovely team - Jane.

We are currently working towards surveying and pricing for the SLA's (Service Level Agreement) in sites for the coming year 2023/2024. We offer a **FREE** survey with bespoke service, focused directly on what YOUR business needs. We look forward to helping you keep your site compliant. If you have any questions about this, please do get in touch and we would be happy to arrange a visit.

This time of year we are always really busy carrying out lots of outdoor works in preparation for the Winter months. From gutter cleaning, gritting, creating outdoor fire pits and seating, to fixing windows and installing new fences and gates, no day is the same! We have added a small selection of our completed works over the last few months for you to view.

Remember, no job is too big or too small. Simply give us a call for a friendly chat and no obligation quote. We look forward to working with you!

Wishing you a wonderful Christmas and a happy, safe New Year.

*Mick & Louise*



*All about...*

# SLA'S

## SERVICE LEVEL AGREEMENT



Finding the right balance between budget and staying compliant can be tricky. If you are looking for a solution to remain compliant AND meet your financial goals, we can help.

No matter the size or type of organization, we have the expertise and capability to ensure that whatever the task, you stay safe, compliant and cost effective.



**We offer a FREE survey with bespoke service focused directly on what YOUR business needs.**

For all our maintained clients, included in your SLA is a FREE Web Portal service. All your records and certificates of compliance are available to view on screen, making life easier for those Audits, CQC and Ofstead requirements - all totally FREE to FM4U maintained clients.





# WHAT WE CAN DO FOR YOU...



**Glazing**

**Gritting**

**Fencing**

**Decoration**

**Gutter Cleaning**

**Relief Caretaking**

**Grounds Maintenance**

**Building Health Checks**

**Building Refurbishment**

**General Building Repairs**

**Service Level Agreement (SLA's)**





## New Science Lab Units

Installation of new units for science laboratory

*High School, Hexham*

**Examples**  
*of our work...*



**Before**



**After**

## New Garage Door

Removal of old garage door, replaced with new

*Residential Building, Jesmond*





# Examples *of our work...*



## **New Fence**

Installation of  
new fence

*Offices in  
Newcastle*



## **New Floor Markings**

Car Park Markings  
Newcastle





# Examples *of our work...*

## Before



## After



## Window Cleaning

Before & after of  
window cleaning

*Primary School,  
Gosforth*

## Library Tree

Creation and  
installation of new  
tree for the library.

*Primary School, Gateshead*





## New Units

Installation of new kitchen units

*Primary Academy, Houghton*



# Examples *of our work...*

## New Units

Supply and fitting of new units in home economics classroom

*High School, Gateshead*





From all of us at

**FM4U**  
FACILITIES MANAGEMENT



*Merry  
Christmas!*

For a friendly,  
no obligation quote,  
or to simply find out  
more about how we can  
help you, contact us on...

**0191 460 0997 or pop  
us an email at  
info@fm-4u.co.uk**



Welcome to the team!

**JANE**



Jane is a new and integral member of the FM4U team. She has previous employment within the vast areas of industry, gaining experience in all aspects of customer relations & services skills, construction-based knowledge, fire protection, health & safety.

Jane's personality and warmth shines the moment she enters a room, so building relationships with key stakeholders will come with ease.

**No job is  
too BIG  
or too small!**

